



QUALITY POLICY

Coach Design is the industry leader in Australia's highly competitive bus and coach building market.

We achieve success by:

- Manufacturing Coach bodies to the highest possible standards of finish, comfort and serviceability.
- Completing each coach to the customer's requirements and on time.
- Notifying the customer immediately of any delays to delivery.
- Adhering to and keeping up to date with legal (Australian Design Rules) and client requirements.
- Establishing and reviewing our business and quality objectives.
- Monitor of business & quality objectives via set targets to ensure customer satisfaction & continuous improvement of the company which are reviewed at the Management Review meetings.

An essential part of this is that we must always seek to maintain good relationships with clients, employees, sub-contractors and suppliers.

As a result we are committed to following all the procedures in the Quality Management System which has been prepared to meet the requirements of ISO 9001:2015 and to continual improvement of our Quality Management System.

Signature:

Name:

Chryss Jamieson

Position:

Director

Date:

10/01/2023